# **Quantum Workplace Brand Promise**



#### **Proof Points**

- 20 years experience in engagement and performance solutions
- Insights, trends, and benchmarks from the largest employee engagement database in North America, with more than 12K companies surveyed annually
- 97% satisfaction rating on our Insights Team's value to the board room
- 800+ expert resources, templates, videos, best practice guides, and more
- Earliest engagement (2002) and continuous performance management (2014) solutions

- 73 admin NPS
- 92% ease-of-use satisfaction rating
- 90% ease-of-setup satisfaction rating
- Recognition from market analysts at Forrester, Gartner, Brandon Hall Group, etc.
- Several prestigious product and service awards

- Best Support for Enterprise from G2
- Stevie Award for Customer Service Team of the Year
- 93% satisfaction rating on quality of support
- Average 60-minute response time
- Tech support for every user
- 83% of customers are confident that we can help them achieve their most pressing goals
- A custom Success Plan centered around business, product, and service success for every customer
- Customer awards and recognition for their work with OW
- The most engaged companies in the United States (Best Places to Work) rely on us to attract and retain top talent

# **Reliable Expertise**

unmatched expertise and partnership baked into all we do, build, and say

### **Reliable Tech**

robust and flexible solutions shaped by deep customer knowledge and empathy

# **Reliable Service**

smart and passionate Qwirks that care deeply about each customer's success

## **Reliable Results**

relentless focus on visualizing and realizing the results that matter most to the business

#### **WHAT WE OFFER**

Quantum Workplace offers

the most reliable solutions for employee, team, and business success

# CORE VALUE PROPOSITION

#### **WHAT THEY GET**

So that our customers can

build smart and impactful talent strategies that help them move forward

navigate complexity with confidence and credibility

- Cut through the noise and focus on what matters most
- Act on the right insights, in the right way, at the right time
- Invest in the talent strategies most likely to impact success

leverage smart and intuitive solutions that drive focus

- See the big picture and identify key success levers
- Gather, analyze, and report on important people data with minimal administrative burden
- Drive employee and manager behaviors that have a positive impact on culture
- Anticipate what's next and mitigate people-related risk

feel secure and supported every step of the way

- Build a strong and trusted partnership that propels you forward in your work
- Rest assured that you never have to go it alone
- Spend less time on tech and more time on strategy

implement proven strategies to create a winning culture

- Uncover and achieve results that matter to your business
- Prove ROI on your people initiatives and programs
- Earn the trust and respect of your executive leaders